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WaveWatch-wan

Wide Area Network Monitoring

SALES: 0844 561 6102

Network Health Check

WaveWatch-wan is an enterprise-class network (WAN) monitoring solution designed to provide real-time information on network performance and availability. WaveWatch-wan utilises the Simple Network Management Protocol (SNMP) to provide a comprehensive 'network health check' capable of determining the availability and performance of edge routers.

WaveWatch-wan is delivered fully configured on a resilient high-end server that sits on the customer LAN and is remotely managed by Waveworks' NOC via a dedicated ADSL link. A custom configuration is designed around the customer with real-time network statistics through an easy-to-use web interface. Initial training and support is provided demonstrating how WaveWatch-wan will benefit your organisation's knowledge and control of the network.

Core Monitoring

The core functionality of WaveWatch-wan is designed to provide performance and availability information about your edge routers. Each network device monitored is checked every two minutes for response time, bandwidth utilisation and availability. All status information is recorded into a database which is only accessible via a secure web interface. From the interface, network administrators can review the current status of their network through the use of real-time interactive performance charts, availability reports and tabular displays.

The array of information available allows end-users to perform trend analysis, performance reviews and historical comparisons on up to a year's worth of data - an essential part in highlighting potential network weaknesses and planning for future expansion within your IT infrastructure.

Alerts

The WaveWatch-wanpro is an enhanced service providing the added benefit of instant alerts that inform you of network problems before your clients, end-users or managers do. When problems are encountered, the system highlights them in the web interface with an instant notification detailing the device and problem. This automatically generates an alert which is sent out to nominated customer contacts via email and/or SMS as required. A full history of events is stored in the system along with an audit log of who received the alerts and through which media.

Key Features

- Dynamic web interface for viewing statistics.
- Instant alerts on interface and via email and/or SMS.
- Historical event log - 365 day history.
- Support of SNMP v1,2,3.
- Analysis of daily/monthly/yearly statistics.
- Fully compatible with most network hardware including: Cisco, Juniper, 3COM, Nortel.
- Fully managed solution.

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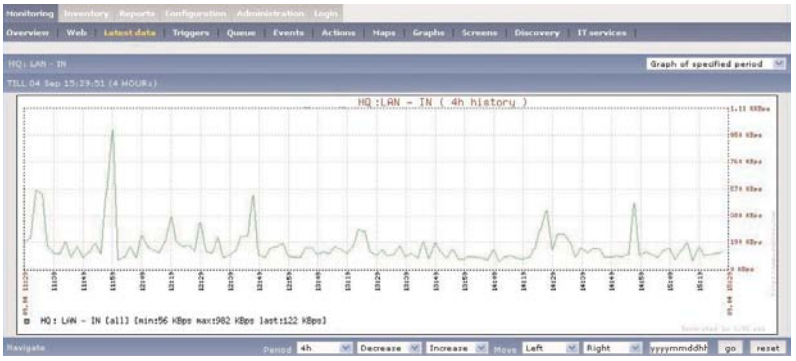
Sample Screens

Report - availability

Latest Data - performance

Graphs - bandwidth utilisation



Overview- device status