

## Products & Services



### WaveFilter-mail Managed Email Filtering Solution

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#### Flexible Administration

WaveFilter-mail is a managed service that comprises advanced anti-virus and anti-spam filters to clean your mail. The service is charged on a 'per user' basis and has an optional customer interface for those that wish to administer their own quarantined mail.

#### Protection Process

##### Viruses

WaveFilter-mail anti-virus solution comprises multiple best-of-breed identity based engines, which are critical in the detection of viruses. However, as mass outbreak viruses tend to replicate and distribute at such high speed, the time taken by identity based anti-virus vendors to capture, analyse and release tested updates to the anti-virus engines leaves organisations exposed to the threat of virus infection for a period of time. This window has been dubbed the 'Zero Hour' syndrome. To meet this challenge, WaveFilter-mail employs Zero Hour and heuristic filters to seek out new, unknown viruses through additional mail scanning.

##### Spam

With spam levels regularly being measured at between 65 and 90 percent, WaveFilter-mail has invested in technology to manage the sheer volume of unwanted email being delivered. Careful attention to connection management and integration of multiple best-of-breed filters has led to blocking the maximum quantities of spam with the lowest possible rate of false positives.

##### Pornographic Images

Many organisations recognise the distress that can be suffered by users who innocently open email to find distasteful images attached. Increasingly, employers recognise that they have a duty of care to minimise these incidents and consequently, WaveFilter-mail provides an optional filter specifically to address image analysis.

#### Features

- ▶ Quick and simple setup
- ▶ Highly scalable
- ▶ Inbound and outbound virus checking
- ▶ Quarantine, delete, copy or redirect messages
- ▶ Alerts to an administrator, sender or recipient
- ▶ Audit logs and reporting
- ▶ Administration interface

#### Benefits

- ▶ Protection from viruses
- ▶ Reduces your incoming Internet traffic
- ▶ Saves time at the desktop by removing spam mail
- ▶ Provides 'duty of care' to employees